

## Form and Notice relating to the Personal Data Protection Act 2012 (No. 26 of 2012 of Singapore) ("PDPA")

- Applicability: This Form and Notice is applicable to each current or prospective customer, account holder, borrower, guarantor or surety or person furnishing any security for a customer, account holder or borrower (collectively "client") of Hong Leong Finance Limited (the "Company") who have or are proposing to enter into any of the following arrangements with the Company:
  - (a) Fixed Deposit or Savings Account
  - (b) Safe Deposit Box Account
  - (c) Credit Plus or Share Loan Facility
  - (d) Hire Purchase Loans
  - (e) Housing or Mortgage Loans
  - (f) Letter of Guarantee Facility
  - (g) Secured or Unsecured Personal Loans

(collectively "Products")

- 2. **Purpose**: On and from 2 July 2014, this Form and Notice describes how personal data (as defined in the PDPA) of or relating to clients may be collected, used and disclosed by the Company.
- 3. Personal data which may be relevant: The Company may request or require a client to supply personal data, including personal data of the guarantors, legal or beneficial owners, family members, managers or directors (if and as relevant) of the client, for example information about whether any immediate family members has/have been entrusted with prominent public functions, or whether the client has been served with any statutory demand under the Bankruptcy Act. If the client refuses or is unable to provide such personal data for use and disclosure by the Company as described in this Form and Notice, or if subsequently any action taken results in the Company ceasing to be entitled to collect, use or disclose such personal data as described in this Form and Notice, the Company may not be able to open or maintain accounts or begin or continue to provide a Product (or part thereof) or other facilities or services to that client. As far as possible the Company will seek to inform any such affected client prior to taken any relevant action.
- 4. Expectation and undertaking in respect of third party personal data: If a client is requested or required to supply such personal data to the Company, or actually provides such personal data to the Company, the Company expects the client to have informed each individual whose personal data is supplied or provided to the Company that the Company may use their personal data for one or more of the purposes described in this Form and Notice. Unless a client notifies the Company in writing otherwise, the client additionally further confirms, for and on behalf of each such individual, that the Company may collect, use and disclose all or any part of such personal data for any of the purposes described in this Form and Notice. By supplying or providing such personal data, the client agrees that the client has obtained such consent from such individuals, and further undertakes to provide evidence of such consent to the Company upon reasonable request.

- 5. **Purposes of collection, use and disclosure of personal data**: In addition to purposes of use as described in existing documentation, the Company may collect, use and disclose personal data of or relating to clients (provided by the clients or otherwise obtained) for any of the following purposes:
  - (a) the processing, daily application, and provision of Products and other accounts, facilities and services;
  - (b) to respond to requests, questions, queries or feedback from the relevant client or any person who is or is verified to be an authorised representative of that client;
  - (c) to carry out Prevention of Money Laundering and Countering the Financing of Terrorism checks, as well as complying with laws, regulations, notices, circulars, guidelines, industry codes and materials circulated by any association or body of which the Company is a member or subscriber and directions or requests (by whatever name called) received from any Government department or regulatory body or statutory authority or body to which the Company is a member or subscriber, including where relevant the Land Transport Authority of Singapore, the Hire Purchase, Finance and Leasing Association of Singapore and any stock exchange, clearing house or central depository;
  - (d) for the conduct of credit checks or the collection or payment of debts;
  - (e) where Product involve a share loan, for any purpose relating to administering, exercising rights in or otherwise dealing with such shares, which may involve disclosure to the corporation to which any of the shares pertain;
  - (f) to carry out risk analysis, statistical analysis and for other general data processing relating to the Products:
  - (g) to market the Products, and other accounts, facilities and services of the Company through voice calls, SMS/text message, fax, email and other method of communication, where permissible under law or upon client request;
  - (h) to continue to provide information and materials as provided prior to 2 July 2014 where such provision of information or material continues to be part of the provision of Products or other accounts, facilities and services of the Company;
  - (i) to enable an actual or proposed assignee of the Company or participant, sub-participant or transferee of the Company's rights in respect of a client to evaluate the transaction intended to be the subject of the assignment, participation or sub-participation;
  - (j) to enforce or defend the rights of the Company and their employees, officers and agents, contractual or otherwise; and
  - (k) other purposes directly or indirectly relating to any of the above, including disclosure to persons authorised by any entity mentioned in this paragraph for the purposes for which the disclosure to that entity was initially made by the Company

both inside and outside Singapore.

- 6. Personal data may be transferred and subsequently used and disclosed by service providers: The Company may or may elect to use service providers, for example mailing houses, market research companies, translators, clearing systems, fund managers, nominees, issuers, underwriters, and outsourced service providers, in connection with personal data. In particular, for Products which involve the charge, assignment or other security over assets given by Client to the Company, relevant personal data may be disclosed by the Company, and collected, used and disclosed by a nominee (including where relevant Hong Leong Finance Nominees Pte Ltd or Singapore Nominees Pte Ltd) for any of the purposes as listed in paragraph 5 above.
- 7. **Questions and Requests relating to the PDPA**: If you would like to receive information about your personal data which the Company retains, to update such personal data or to withdraw any consent the Company has been provided with, please send your communication to our Customer Service Officer at 16 Raffles Quay #01-05, Hong Leong Building, Singapore 048581.

If you have any enquiries, comments or suggestions about collection, use or disclosure of personal data by the Company or this Form and Notice, please send your communication to our Customer Service Officer at 16 Raffles Quay #01-05, Hong Leong Building, Singapore 048581.

## **Declaration**

I agree that the Company may collect, use and disclose my personal data in the manner described above and warrant and confirm that any personal data I have or in the future supply or provide to the Company may also be collected, used and disclosed in the manner described above.

Client Name:	_
NRIC or Passport No:	_
Date:	
Client signature:	_